Mobility Business Solutions

Treo™ 600
smartphone from palmOne

READ ME FIRST

GETTING STARTED GUIDE

Bell

TREO 600 SMARTPHONE GETTING STARTED GUIDE

Congratulations on purchasing the **Treo 600 Smartphone**. This guide will help you wirelessly set up your **Treo 600** for Data and Voice use on the Bell Mobility **1X** Network.

Please refer to your Treo 600 Pocket User Manual for detailed product and safety information.

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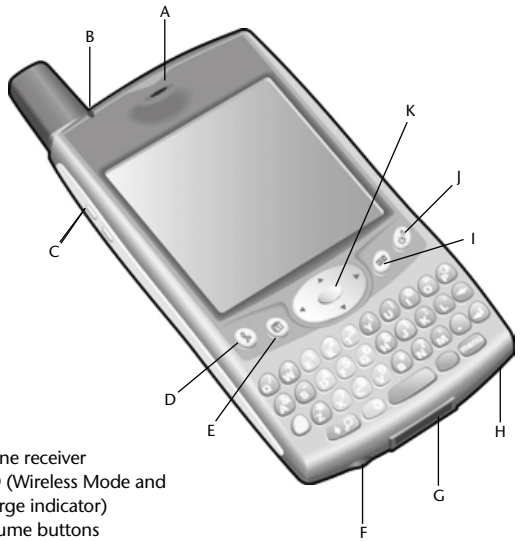
WHAT'S IN THE BOX?

1 Treo 600 device
1 AC Adapter
1 Slip-on protective case
1 Headset
1 Stylus Pen
1 USB HotSync Cable
1 Palm Desktop install CD (includes full User Manual)
1 Read Me First Getting Started Guide (Provided by Bell)

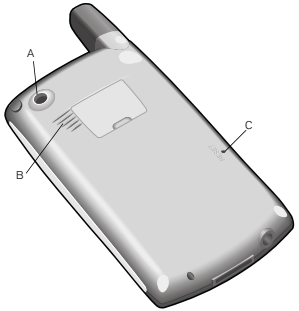
TREO 600 FEATURES:

Main Unit

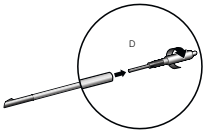


A. Phone receiver
B. LED (Wireless Mode and charge indicator)
C. Volume buttons
D. Phone
E. Calendar
F. Headset jack
G. HotSync and power supply connector
H. Microphone
I. SMS
J. Screen on/off button
K. 5-way navigation control

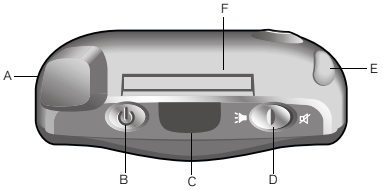
Back panel components



A Camera lens
B. Speaker
C. Reset button
D. Reset tool (within stylus)



Top edge components



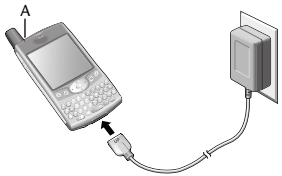
A. Antenna
B. Wireless Mode button
C. Infrared (IR) port
D. Ringer switch
E. Stylus
F. Expansion card slot

SETTING UP YOUR TREO 600

Step 1 : Charging the battery

Before using your **Treo**, you need to fully charge the battery. Your phone may not turn on at all when you first remove it from the box. We recommend that you charge your phone for three hours or until the LED is solid green.

1. Plug the AC charger into a wall outlet.
2. Connect the charger cable to the bottom of the **Treo**, with the word UP facing the same direction as your **Treo** screen.



A. LED

Note: Battery consumption varies based on your personal usage. Consumption factors include signal strength, backlight and speakerphone usage, and whether calls are data or voice calls.

3. To confirm that your **Treo** is charging, check the LED.

- When the LED is solid red, your **Treo** is charging.
- When the LED turns solid green, your **Treo** is fully charged.
- If the LED does not light up when you connect your **Treo** to the charger, doublecheck the cable connection and the electrical outlet to which it is connected.

After you turn on your **Treo**, the onscreen battery gauge displays the power status:

- Full battery icon : Battery is charged
- Partial battery icon : Battery has some power and is not charging
- Empty battery icon : Battery needs charging immediately
- Red lightning bolt : Battery is charging
- Green lightning bolt with full battery icon : Battery is fully charged

Step 2 : Turning the screen on and off.

1. Press the Screen button to turn on the screen.
2. Briefly press the Screen button to turn off the screen.

Step 3 : Follow the set up screen

If a setup screen appears, follow the instructions to select a language and calibrate the screen. If a setup screen doesn't appear, you're ready to continue; press Center to unlock the keyboard feature.

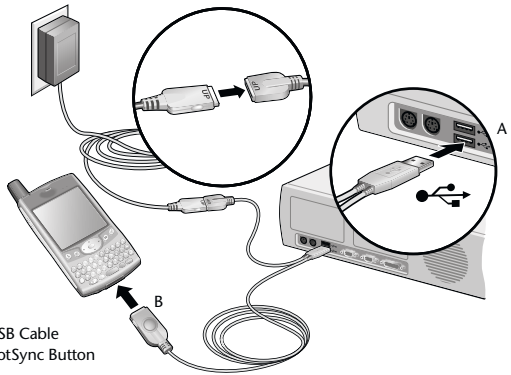
CONNECTION TO YOUR COMPUTER

Synchronization lets you enter information on your computer (using Palm® Desktop or Microsoft® Outlook® for Windows) and then efficiently transfer that information to your **Treo**. At the same time, changes you make on your **Treo** are transferred to Palm Desktop or Microsoft Outlook. Even if you manage all your contacts on your **Treo**, synchronization is a great way to back up your data.

Before you can synchronize, you need to install Palm Desktop software on your computer. **Even if you already own a Palm Powered™ device and have installed a previous version, you must uninstall it and install the software that comes with your Treo**.

CONNECTING TREO TO YOUR COMPUTER

1. Plug the AC charger into a wall outlet. If necessary connect an adapter.
2. Connect the charger to the short end of the HotSync cable. Be sure to match the sides of the connectors labeled UP.
3. Plug the USB HotSync cable into an available USB port on your computer.
4. Connect the long end of the HotSync cable to the bottom of your **Treo** with the button facing up. For best performance, plug your USB synchronization cable directly into a USB port on your computer. If you use a USB hub, make sure it is a powered hub.



A. USB Cable
B. HotSync Button

Note For more information on the connection to the **Treo 600** system requirements or other settings, please refer to the User Manual.

Important: If you're upgrading from another Palm Powered device, follow the upgrade steps in the **Treo 600** User Manual before you set up your computer for your new **Treo.**

INSTALLING PALM DESKTOP SOFTWARE ON YOUR COMPUTER

Your computer needs all of its resources available to install the desktop synchronization software. Follow these guidelines for a successful installation:

1. Exit any applications that are currently running on your computer, including those running in the background.
2. Insert the CD that came with your **Treo** into the CD-ROM drive on your computer. If you are installing on a Macintosh, double-click the CD icon on the desktop, and then double-click the Installer icon.
3. Follow the onscreen instructions of the installation program. Click **Install Now** to install Palm Desktop software. Please note these important points about the installation process:
   - If a language selection screen appears, choose the same language you use on your **Treo**.
   - During the installation process, you will be prompted to synchronize for the first time.

SETTING UP YOUR DEVICE FOR WIRELESS USE

Your device should already be programmed by your Bell Mobility or Bell World representative for use on the Bell Mobility network. You should have the following information :

i. Mobile Number

ii. Voice mail password (4-digit number)

If you are missing any of the above information, please call Bell Mobility Customer Service at **1-800-667-0123** prior to starting this process.

TURNING TREO ON AND OFF

You can use the PalmOS® features of your **Treo 600** smartphone independently of the wireless features and applications. Therefore, the screen and Wireless Mode are designed to be turned off and on separately.

Turning the screen on and off

1. Press the Screen button to turn on the screen.
2. Briefly press the Screen button to turn off the screen.

Turning Wireless Mode on and off

Wireless Mode allows your **Treo** to connect to the Bell Mobility network so that you can make and receive phone calls and use other wireless services.

1. Press and hold the Wireless Mode button to turn on Wireless Mode. You will hear a series of ascending tones. When Wireless Mode is on, your **Treo** connects to a wireless network, and you can use the phone and data features.
2. Press and hold the Wireless Mode button again to turn off Wireless Mode. You will hear a series of descending tones. When Wireless Mode is off, your **Treo** is not connected to the wireless network. You can still use the organizer and other Palm OS features. This is ideal for airplane flights and for maximizing battery life.

Setting up the 1X Connection:

You should be in the Application Launcher page (to get there, simply press the Application Launcher button on the bottom right side of the keypad).

Note: Ensure that "ALL" appears at the top right in the category menu. If not, continue to press the Application Launcher button until it does.

Typically, the single data profile in the Bell Mobility Treo 600 will automatically be set up for you, except for entering the data profile password. These instructions will provide set up details for this "standard" case, and for the case where data settings need to be manually modified. Please ensure that wireless mode is on.

Case 1: Standard Situation

1. Using your stylus, tap the "Mobile Web" icon
2. Enter your data password and then tap the "Ok" button. Note that your data password is the same as your original voicemail password. If you have correctly entered your data password, you should see the browser connect to the Internet.

Case 2: Manually Setting the Data Profile

1. Using your stylus (located on the top right hand side of the device), tap on **Preferences**.
2. Select **Network** from the category menu at the top of the screen. Your screen may display a red lock . To unlock the screen to continue wireless set up, tap on **Modify**. A green open lock will appear.

3. Enter the following information in the following fields:
   i. Service: should already be preset to **1X** connection. If not, select by tapping on arrow.
   ii. Username: your mobile number@1x.bell.ca, i.e. 1234567890@1x.bell.ca
   iii. Password: your original voicemail password

4. You have now completed set up for wireless connectivity. Tap **Connect** to start a data connection or press the Application Launcher button, to return to applications.

Note: This icon indicates that you are connected to a data network. When the arrows are grey, you are in standby mode and can receive calls. When the arrows are green, a data session is active and you cannot receive any calls.

Setting Up Your POP3 E-mail Account

You can set up a connection to an e-mail server so that you can send and receive e-mail messages by using a modem or network connection and **Inbox** on your device.

You can manage multiple e-mail accounts. For each e-mail account you intend to use, first set up and name the e-mail service. If you use the same service to connect to different mailboxes, set up and name each mailbox connection.

TO SET UP YOUR POP3 SERVICE:

1. Press **Applications Launcher** button .
2. Tap the Mail icon.
3. Tap on the pick list, and then select your e-mail service provider. If your e-mail service provider is not listed, select Other.
4. Choose Next.
5. Type your Full Name (as you want it to appear when you send messages), your full e-mail address, and your Password for this account. Please follow the instructions below based on your pick list selection:

   A. Sympatico:
   Users will already have their server settings pre-set. The default POP3 setting is pop1.symptico.ca, however some users may have a different POP3 setting, i.e. pop6.sympatico.ca. In this case the default will need to be changed in the server tab. Fill in the appropriate information in the Name tab:

Note For more information on the connection to the **Treo 600** system requirements or other settings, please refer to the User Manual.

   B. Other:
   Your **Treo 600** allows you to receive e-mail messages but depending on your ISP, you may not be able to send, forward or reply to your e-mail messages. That's because, in an effort to minimize SPAM, most ISPs block SMTP access to their mail server.

   Bell provides an SMTP E-mail Support service that solves this problem. Bell SMTP E-mail Support is an outgoing mail server service that allows you to receive and reply to your POP3 emails on your **Treo 600**. Once you have configured the mail client to the Bell outgoing mail server configuration – **mail.1Xbell.ca**, you will be able to send from your device.

i. Tap on the Name tab: Enter the information which is requested

ii. Tap on the Server tab and enter the following information:

1. Incoming (POP3) Server: Enter the name of your POP3 server (this information is available through your Internet Service Provider)

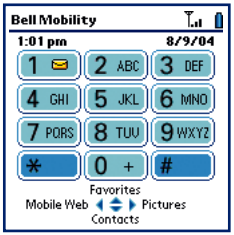
2. Outgoing (SMTP) server: **mail.1xbell.ca**

6. Choose NEXT to continue
7. Choose Done to finish.

BASIC PHONE FUNCTIONALITY

Making your first call

1. Turn Wireless Mode on by pressing and holding the Wireless Mode button. You will hear a series of ascending tones.
2. Press Phone.
3. Tap the onscreen Dial Pad or use the number pad on the **Treo** keyboard to type the desired phone number.
4. Press the center of the navigation keypad to dial.
5. When your call is complete, use the 5-way navigation control to choose Hang Up All.



Please refer to the **Treo 600** User Manual to find out more about the enhanced functionalities of this device, including:

- Enhanced phone functionalities
- Using organizer features
- Web and Messaging
- Using your camera
- Managing your applications

OPTIONAL WIRELESS SERVICES AND FEATURES FROM BELL MOBILITY

The following are just a few of the optional features that are available to you to use along with your new voice enabled device.

Note Must activate on a Bell Mobility Voice plan to be subscribed to these services.

Message Centre

Message Centre is a versatile, easy-to-use automated voice messaging service that is an optional feature available to you. The service answers your phone and records your callers' messages when you're on the line, away from your phone, out of coverage area or have your phone turned off. It can store up to 25 messages for as long as 7 to 14 days (depending on the province) and your passcode ensures all your messages are completely private.

Text Messaging

Phone to Phone: Send short messages to Bell Mobility Subscribers provisioned for the services whenever you like. All that's required is a CH@T-ready device and the Bell Mobility cellphone number you want to send a message to.

By E-mail: Bell Mobility assigns a personal e-mail address to each Text Messaging subscriber (e.g. **0123456789@txt.bellmobility.ca**). Your friends and business contacts can therefore reach you by sending an e-mail to this address.

World Wide Web: Text messages can also be sent from our website at **www.txt.bellmobility.ca** Simply type your message and click **SEND**. The recipient will get the message in seconds. For more information on Text Messaging, visit **www.bell.ca/datadevices**

Bell Mobility has more features and services available for you. For more information on the availability of these features and services, please visit our website at **www.bell.ca.** Please note some features may not be available in all areas.

Got Questions?

Contact our Customer Care Centre

Whenever you call, you'll enjoy friendly, individual attention and you'll get fast answers to any questions you have.

For Billing and Service inquires please call : **1 800 667-0123** or ***611** from your device.

For Technical and Data Support please call : **1 877 DATA-123**

OUR AGREEMENT WITH YOU

Thank you for selecting Bell Mobility as your wireless service provider. These Terms of Service are needed for legal reasons and form the contract (the "Contract") that will govern your relationship with Bell Mobility (sometimes referred to as "us" or "we"). The Contract is binding on you and us for each Device that you connect to our network and for service we provide to you for your Device.

Definitions

Cancellation Fee: The fee you pay us if you end your Contract having a Term of 12 months ($99) or 24 months ($199) before it expires.

Devices: Any wireless communication device, including cellphones, pagers, camera phones, handheld computers or other communicators that you connect to our network.

E9-1-1 Services: Any emergency services that we are mandated to provide you.

Term: The service period of either 30 days, 12 months or 24 months selected by you, starting on the date your service is activated.

Roaming Charges: The charges payable by you when the call made with your Device is routed to another provider's network.

Long Distance Charges: The charges payable by you for establishing long distance connections with your Device.

System Access Fee: The fee payable by you to cover a portion of network operating costs and government license fees.

WHAT WE'LL PROVIDE TO YOU

Guaranteed Airtime Pricing

We will not increase your monthly access fee or your airtime rates for local out of bundle calls during the Term. Fees and charges for features or services, Long Distance and Roaming charges, text messaging, mobile browsing and picture messaging charges, System Access Fee, 9-1-1 emergency service fees, connection charges, Device leasing charges and late payment charges may increase during the Term at our discretion after giving you at least 30 days notice. Promotional offers may be available to you when you activate your service and during the Term and are offered at our discretion for limited periods of time.

Protection of Your Privacy

All information that Bell Mobility keeps about you is confidential, other than publicly available information such as your name, address and listed telephone number. Unless you provide express consent or Bell Mobility is required by law, Bell Mobility will not disclose your personal information to anyone other than to:

i) you;

ii) a person who, in our reasonable judgment, is seeking your personal information as your agent;

iii) another telecommunications service provider for the purpose of providing you with efficient and cost-effective telecommunications service;

iv) another company for the purpose of supplying you telephone or telephone directory related services;

v) an agent that we retain for the purposes of evaluating your credit worthiness or collecting your account;

vi) a public authority if it appears there is imminent danger to life or property.

We also protect your personal information in accordance with the Bell Customer Privacy Policy and the Bell Code of Fair Information Practices, which apply to the Bell Companies, including Bell Canada, Bell Mobility, Bell ExpressVu and Bell World or Espace Bell stores. Unless you tell us otherwise, by signing this Contract you consent to Bell Mobility sharing your personal information with the other Bell Companies to help us identify your communication and entertainment needs, and to provide you with relevant information, advice, and solutions. The Bell Companies do not provide or sell your personal information to any outside company without your explicit consent. To view the full Policy and Code, or if you prefer at any time that Bell Mobility not share your personal information with the Bell Companies, visit **www.bell.ca** or call **1 800 667-0123** for more details. By signing this Contract you also consent to Bell Mobility obtaining information about your credit history from a credit reporting agency for the purpose of activating your service, and to disclosing your Bell Mobility credit history to a credit reporting agency.

Your Telephone Number

You do not own the telephone number that we have provided to you and we reserve the right to change it if required. We will notify you in advance and we will not be liable for any costs associated with this change.

Your telephone number may be automatically transmitted to the person you call, other carriers, or to us. You may permanently block the display by telling us when you activate your service, or on a per call basis at any time by dialing *67 before you dial the desired phone number. If you choose to permanently block your display, you can unblock the display by dialing *82 before you dial the desired phone number.

Warranty and Return Policy

The performance, quality, or suitability of your Device is subject to the manufacturer's specifications and warranty. We do not guarantee uninterrupted service and will not be liable for any damages, losses or expenses that may arise due to temporary network failure or disruption of your services.

For details on our return policy for Devices and service cancellation without paying Cancellation Fees, please visit **www.bell.ca/warrantyandrepairs**. You may be permitted to do so within 15 days of purchase but you will be responsible for all fees and charges for usage incurred prior to return and cancellation

ENDING YOUR CONTRACT

Your Contract will end if:

1) You contact us to terminate your service before your Contract expires.

2) We contact you to end your Contract if at anytime you do not pay any amount owing when due, including a required deposit, or you otherwise violate these Terms of Service.

Your Contract will end if:

1) Your service will terminate 30 days later, or immediately in some cases if we have ended your Contract.

2) You must immediately pay all charges that are due including any Cancellation Fee and any outstanding payments or finance charge(s) – in connection with Device leasing.

3) You must contact your financial institution to cancel direct debits and credit card authorization relating to your account. If your Contract has not ended then upon the expiration of your Term, your Contract will be automatically renewed on a monthly basis and if your former rate plan is not available, we will provide you an alternative.

YOUR OBLIGATIONS

Payments

Monthly Service

Your monthly bill is payable upon receipt and if not paid within 30 days of the date indicted on the bill you will be charged interest on the balance owing at the late payment rate indicated on your bill. If you fail to pay your bill, or any interim payment, on time, we may suspend your service or end your Contract and terminate your service. Your monthly charges will include your monthly access fee, all applicable taxes, and may include: local out of bundle minutes, fees and charges for features, Long Distance and Roaming charges; text messaging, mobile browser and picture messaging charges; System Access Fee, 9-1-1 emergency service fees, connection charges, Device leasing charges, late payment charges and all applicable taxes.

Prepaid Service

Prepaid customers are also subject to these Terms of Service. Charges will be deducted (i) immediately for usage and pay per use services, and (ii) every month for recurring features, in each case from your Bell Mobility Prepaid account in accordance with the terms described in your Prepaid Activation Kit.

Security Deposits

Should your credit rating or usage charges warrant, we may require a refundable security deposit from you. Your security deposit will be returned to you after 6 months of consistent payments in the same form as originally provided

Transferring Responsibility

You may not transfer your account to anyone else without our prior consent. You must contact our Customer Service department and a transfer service fee may be charged.

Loss or Theft

It is your responsibility to notify us immediately if your Device is lost, stolen or destroyed. You are responsible for replacing it and for all fees and charges incurred prior to you notifying us.

Responsible use of Services

You cannot use the services or your Device for any illegal or abusive purposes. You cannot use the services or Device if your use causes our network, or our ability to provide services to others, to be adversely affected. You cannot threaten or abuse any Bell Mobility employee or representative.

To protect the integrity of our network, you may not resell any of our services or allow any alteration of the electronic serial number located on your Device. In addition, you must agree to follow all other service regulations issued or adopted by us.

Indemnity

You are responsible for and will indemnify us for all damages, losses, expenses and any action, claim and judgment which may be made against us by anyone in connection with your use of our services or violation of these Terms of Service.

Licenses

You grant us and our suppliers a world-wide, royalty-free, unrestricted license to use, copy, adapt, transmit, display and perform, distribute and create compilations and derivative works from any and all user content you elect to post in connection with the service, solely as required for us to provide you the service. You acknowledge that we may store your user content on our facilities for the purposes of you accessing such content, but that if you fail to access such content within a certain period of time (not less than 30 days from the last access unless we tell you otherwise) or if your service terminates, we may delete such content without notice to you.

LIMITS ON OUR LIABILITY

Except for physical injuries or death, or damage to property caused by our gross negligence, we are not liable to you or anyone using your Device for the following:

i) defects, failures or interruptions in transmission;

ii) any damages, loss of profits, loss of property, loss of earning, loss of business opportunities, or any other loss, however caused, arising directly or indirectly from your use of the service, features or your Device;

iii) any content transmitted on or recorded by our network, including content that may be illegal, dangerous, defamatory or annoying or which may infringe upon the intellectual property, privacy or other rights of another party;

iv) our acts or omissions, including those of our employees, agents and persons for whom we are legally responsible, whether negligent or otherwise;

v) any violation by you of these Terms of Service, your negligence, or acts or omissions when using the service, features or your Device;

vi) loss, theft or unauthorized use of any Bell Mobility Prepaid cards or the12 digit-pin.

The following applies when we provide e9-1-1 Services. Our liability is not limited by the limitations set out below in cases of our deliberate fault, gross negligence or anti-competitive conduct or in cases of breach of contract where the breach results from our gross negligence. Except in cases where our negligence results in physical injury, death or damage to your property or premises, our liability for negligence related to our provision of e9-1-1 Services is limited to the greater of $20 and three times the amount you would otherwise be entitled to receive as a refund for the provision of defective service under this Contract. In respect of our provision of e9-1-1 Services, we are not liable for:

(i) libel, slander, defamation or the infringement of copyright arising from material or messages transmitted over our telecommunications network from your property or premises or recorded by your Device or our equipment;

(ii) damages arising out of your acts, default, neglect or omission in the use or operation of equipment we have provided to you; and

(iii) any act, omission or negligence of other companies or telecommunications systems when facilities of such other companies or telecommunications systems are used in establishing connections to or from your facilities and Device.

AGREE, SIGN AND ACTIVATE

If you do not agree with the above Terms of Service, do not proceed with the activation of your Device and please return it to us undamaged in its original packaging within 15 days of the purchase date. If you do not sign below but activate your Device and use the service, you agree that you are bound by the above Terms of Service.

IF YOU AGREE WITH THE ABOVE TERMS OF SERVICE, INCLUDING THE LIMITS ON OUR LIABILITY, please sign below.

☐ I prefer that Bell Mobility not share my personal information with the other Bell Companies.

Thank you for reviewing the Terms of Service, we look forward to serving you.

Sincerely,

Cameron McCuaig
VP Customer Service
Bell Mobility Inc.

Accepted by:

[Customer Name]_____

Date: _____

Customer Signature: _____

These Terms of Service cannot be modified in any way by your Bell Mobility sales representative or agent. If you require further information please contact **www.bell.ca** or Customer Service at **1 800 667-0123**.

NOTES

Certain conditions and restrictions apply. Service, features and functionality available within Bell Mobility coverage area and where technology exists. Features and specifications subject to change without notice. Monthly service fees, usage charges, long distance and roaming charges and taxes may apply. © 2004. palmOne Inc. All rights reserved. palmOne and the palmOne and Treo logos are among the trademarks or registered trademarks owned by or exclusively licensed to palmOne, Inc. or its subsidiaries. Palm OS is a trademark or registered trademark licensed to palmOne, Inc. Microsoft and Windows are registered trademarks of Microsoft Corporation in the United States and/or other countries.

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Making it simple.™